

# NEW Free Firmware Update (Version 3.002) Available for AVIC-Z130BT and AVIC-X930BT In-Dash Navigation Receivers

December 5, 2014

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a NEW free firmware update (version 3.002; released in December 2014) for the Pioneer AVIC-Z130BT and AVIC-X930BT in-dash navigation receivers.

This firmware update applies only to models sold in the United States.

**This firmware update (version 3.002) contains improvements for a USB charging issues related to USB devices including Apple iOS devices.**

This notice explains how to obtain the free firmware update and how to determine if the update has already been installed on an **AVIC-Z130BT or AVIC-X930BT**.

Even if you are not currently experiencing any issues with your AVIC-Z130BT or AVIC-X930BT in-dash receiver, we still recommend that you install the free firmware update. Installation of the update should take approximately ten minutes to complete.

## HOW TO OBTAIN THE FREE FIRMWARE UPDATE:

Pioneer is offering the following four options for consumers to obtain the firmware update:

1. Download the update to a computer by visiting the following website: [pioneerelectronics.com/firmware](http://pioneerelectronics.com/firmware), and transfer it to an SD card for insertion into the AVIC-Z130BT or a microSD for an AVIC-X930BT; **OR**
2. Order online an SD card containing the update by going to [parts.pioneerelectronics.com/avicfirmware](http://parts.pioneerelectronics.com/avicfirmware); **OR**
3. Order an SD card containing the free update by calling Pioneer Customer Service toll free at 800-421-1404 and then transferring to the Parts Order Department; **OR**
4. Arrange for the in-dash AVIC-Z130BT or AVIC-X930BT system to be shipped to Pioneer for installation of the update by calling Pioneer Customer Service toll free at 800-421-1404 and then transferring to the Warranty & Service Department.

## HOW TO DETERMINE IF THE FIRMWARE UPDATE HAS ALREADY BEEN INSTALLED:

To determine if the new firmware update has already been installed on an **AVIC-Z130BT or AVIC-X930BT**, please power on the system and do the following:

- Press the "HOME" button, then touch the "Settings" tab;
- Touch the "System Settings" tab, then touch the "Service Information" tab;
- **Press and hold the upper left corner** of the "Service Information" screen;
- The "Platform Version" number and the "Application Version" number are both displayed --please look at the "Application Version" number, which is displayed on the second line; and
- If the "Application Version" number is "**3.001**" or an earlier/smaller number, please install the new firmware update. If the "Application Version" number is "**3.002**" or a later/larger number, the system has already been updated with the latest firmware and no further action is necessary.

### QUESTIONS:

If you have any questions, please contact Pioneer Customer Service toll free at 800-421-1404. Pioneer service representatives are available Monday through Friday, 10:30 AM – 2:30 PM and 3:30 – 7:00 PM (Eastern Time), except on holidays.

Sincerely,

**Pioneer Electronics (USA) Inc.**